



Privacy Policy 2021

Effective date: June 1, 2018, Updated December 30, 2023.

Amplepack operates both Web based applications and Mobile based applications (The "Service").

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you or interact with our customer to serve with high dignity.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address for contacts
- First name and last name for confirmatory and abuse monitoring
- Phone number for registration of our service and security controls
- Cookies and Usage Data for monitoring service usage

Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device apps ("Usage Data").

This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, Mobile Phone device, version, the pages of our Service that you visit, the mobile application log time and date, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your



mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- **Session Cookies.** We use session Cookies to operate our Service.
- **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We use Security Cookies for security purposes.

Use of Data

Amplepack uses the collected data for various purposes:

- To provide and maintain the Service including the ability to log in to our services
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent and address technical issues

Transfer of Data

Our Client's information, including Personal Data, will not be transferred to — and maintained on — computers located outside of our country, state, province, or other governmental jurisdiction where the data protection laws may differ from other jurisdictions.

If you are located outside Tanzania and choose to provide some information to us, please note that we won't store or keep data, including Personal Data, to Tanzania and process them there.

Your consent to this Privacy Policy followed by your registration to use our application.



Amplepack will take all steps reasonably necessary to ensure that personal data is treated securely and by this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country or any unintended organ.

Disclosure of Data Legal Requirements

Amplepack will not disclose your Personal Data in any event to any necessary organ this will support us:

- To comply with a legal obligation
- To protect and defend the rights or property of users and Amplepack
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used and how our application has been deployed.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

- **Apps Store Connect**

This will allow our application to be monitored by our third-party business partner to monitor user downloads and the security use of our mobile applications. All this information will only be used by Amplepack to monitor our deployment scale. We also advise visiting <https://www.apple.com/legal/privacy/en-ww/> to review other information relevant to privacy policy of our third party who host our applications.

- **Firebase**



Firebase is analytics service provided by Google Inc. You may opt-out of certain Firebase features through your mobile device settings, such as your device advertising settings or by following the instructions provided by Third Party Privacy Policy such as google on <https://policies.google.com/privacy?hl=en> We also encourage you to review the google's policy for safeguarding your data

Links To Other Sites

Our Service may contain links to other sites specifically for our web-based applications that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. But all our mobile apps are not containing any links hence they are only working under our third party jurisdictions.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children have provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our services.

Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this website.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: info.amplepacktz@gmail.com or info@amplepack.co.tz
- By phone number: +255222771224 or +255715660358

Thank you!

Management

Amplepack Business Investment Ltd